#  My Mac Cheat Sheet

I have a _____ computer
(e.g. Power Mac G5, MacBook)

## My Mac
Click on the Apple and select About This Mac.

Mac OS Version: _____

Processor: _____

Memory: _____ MB or GB (circle one)

Click twice on the word "Version" to see the serial number.
My serial number is _____

Click on the More Info button to find the following information.  It may also be on your sales receipt.

My hard drive is _____ GB

My optical drive is (circle one):
     CD-ROM/CD-RW/DVD-ROM/DVD-RW

## My Account
Click on the Apple and select System Preferences.  Then click on the Accounts icon.

My account name is _____

My account short name is _____

My account password is _____

My account is Admin/Standard/Managed
                              (circle one)

If this account is not an Admin account, which account is the Admin account?

     Admin account name _____

## My Apple ID
This may be your email address.  It is usually the account name used in iTunes and iPhoto.

My Apple ID is _____

My password is _____

## My Mac Emergency Contacts
AppleCare: http://www.apple.com/support
Apple Tech Support:
  U.S. 800-275-2273/Canada 800-263-3394

Retail Apple Store _____

Apple Service Provider _____

Mac-savvy friend _____

## My Internet
Get this information from your internet service provider.

My ISP is _____

Their phone number is _____

Their website is _____

My account name is _____

My password is _____

To connect, I use (check all that apply):
  ☐ Internal modem
       dial-in phone number: _____
  ☐ DSL modem  brand/model: _____
  ☐ cable modem  brand/model: _____
  ☐ router  brand/model: _____
  ☐ I connect wirelessly:
       Network name: _____
       Password: _____

## My Email
Get this information from your email provider.  The email provider is often the internet service provider.

My email provider is _____

Their phone number is _____

My email address is _____

My email password is _____

This is a .Mac/POP/IMAP account (circle one)

My incoming (POP) mail server is:

     _____

My outgoing (SMTP) mail server is:

     _____

     Port number _____     Authentication? Y/N
Attach additional sheets for more email accounts.

## My Backups
Backups are important for protecting your data.

My backup software is _____

My backups run daily/weekly/monthly (circle one)

My backups are to (circle one):
     external hard drive/DVD/iDisk